

# I-KNOW-HOW

Pilot project results, implementation and future plans for France



# Work package 1: The employee/patient

<p>What intervention/toolkit has been developed for the patient/employee in France?</p>	<ul style="list-style-type: none"><li>- <b>Creation of a booklet for patients/employees in France, in collaboration with patients and all partners involved in employment, available in paper and digital form</b></li><li>- <b>Evaluation by means of a questionnaire, available via surveymonkey, aimed not only at measuring the usefulness and impact of the booklet but also allowing the employee to express his or her needs and experiences</b></li></ul>
<p>How has this intervention/toolkit been implemented in daily operations?</p>	<ul style="list-style-type: none"><li>- The booklet is available since 10/2022</li><li>- It is handed out at any time during the care process by all carers/carers, during a consultation, an interview or support.</li><li>- The booklet was implemented via the oncology network and via meetings, to all hospital sectors, social services and coaching or medico social associations.</li><li>- A single address has been created, making the booklet available to everyone <a href="https://www.centreoscarlambret.fr/fr/actualites/amelioration-retour-maintien-emploi">https://www.centreoscarlambret.fr/fr/actualites/amelioration-retour-maintien-emploi</a></li></ul>
<p>What were/are the short and long term (expected) outcomes?</p>	<ul style="list-style-type: none"><li>- The implementation is ongoing and will be extended to the whole of France via the partnership of the INCa, ARS, Unicancer, CARSAT, Pôle Santé Travail and the oncology networks.</li><li>- In the medium term, dedicated and personalised medico-social support will be deployed</li></ul>

## Work package 2: The health professional

What intervention/toolkit has been developed for the health professional in France?	<ul style="list-style-type: none"><li>- <b>Creation of training for carers and social workers accompanying patients/employees to maintain and return to work</b></li><li>- <b>Involving 7 trainers (1 psychologist, 3 social workers, 2 oncologist and psychiatrist doctors, 1 coach)</b></li></ul>
How has this intervention/toolkit been implemented in daily operations?	<ul style="list-style-type: none"><li>- 2 days of face-to-face training were conducted in 6/2022 with 19 people trained</li><li>- An evaluation of the programme was carried out with all participants, resulting in an improved version</li></ul>
What were/are the short and long term (expected) outcomes?	<ul style="list-style-type: none"><li>- Continuation of the training at the rate of 2/year</li><li>- Creation of a network of trainees</li><li>- Additional sessions desired to exchange practices</li><li>- Desire of the authorities to disseminate the training to other regions</li></ul>

## Work package 3: The employer

What intervention/toolkit has been developed for the employer in France?	<b>A toolkit for companies was developed in France with the partners of the operation and with observer partners. Information sessions were held to present the approach and the tool to 25 companies.</b>
How has this intervention/toolkit been implemented in daily operations?	Some of the companies that have tested the tool want to use it as soon as possible.
What were/are the short and long term (expected) outcomes?	Companies are becoming aware of the need to anticipate the return to work and to keep in touch with their employees. In the long term, the aim is to set up a company-wide plan for maintaining and returning to work.

## What actions have been taken to implement the project's products and results in France in a sustainable way? What contacts have been or will be made?

- Coordination between actors (setting up of a specific steering committee) to ensure the sustainability of the company awareness-raising process.
- Health actors and company representatives were met to identify the holder of the toolkit after the end of the operation.
- The tools of WP1 and WP3 will be disseminated and proposed together to reach the largest number of people. The 2 French tools are in fact complementary.

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